



Customer Survey Questionnaire

Time & date:	Client & branch location:	Customer name & position:	Survey by:

Scoring System

1 - 2 - 3 - 4 - 5 - 6 - 7 - 8 - 9 - 10
 Poor -----Excellent

1. How much impact does your security officer have on site?	
2. How would you rate the attendance and time keeping of your security officer?	
3. How would you compare our service with your original expectations? Would you recommend our service to others?	
4. Please rate the communication with head office.	
5. Please rate the security officer's uniform, attire and the display of their SIA licence.	
6. How would you rate management interaction and delivery at your site?	
7. How do you rate Interr Security's overall approach?	
8. Please rate the leadership value of the management team at Interr Security.	
9. How would you rate the security industry as a whole?	
10. How would you rate our frontline service?	
Total:	

Please use this space for any additional comments:

Score: _____ from 100

Auditor Signature: _____