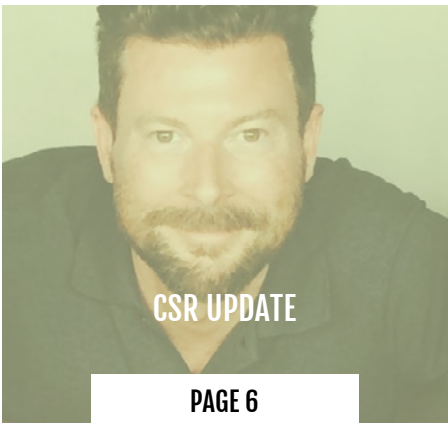


INTERRCONNECT



A look at our Top Performers

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Interr develop and supply outstanding and innovative solutions to our customers through dedication and a companywide commitment to excellence.



WELCOME

Welcome to **Interrconnect**.

Dear Team Interr,

Welcome to the final newsletter of 2016! We are not ready to review the year yet but what a journey so far! We are now a quarter away from the Brexit event and everyone seems a tad calmer. We have long decided that our response to outside events is simply to keep working hard and being the best we can be, that is what our clients would want.

Talking of which please read up on some of our Head Office stars! Lucia, Emily and Mustapha. A big well done to Hayford and Diego for employee of the month and Luis for employee of the quarter!

I would also like to mention how last years vision of creating a dedicated control room that interacts seamlessly with all the other departments especially HR has really taken hold. I am sure there will be a separate piece on this next year. For now a big thank you to everyone who has given so much to make it happen.

We need everyone to keep supporting this. Including all our ambassadors out in the field.

Happy reading.

Joachm Ritter
Chairman



CFO'S UPDATE

Welcome to the Autumn edition of Interrconnect. It is a pleasure to be given the opportunity to inform you of some of the fantastic goings-on at Interr this past summer and what to expect in the next few months.

As expected the weather has started to cool down, but at Interr we now move in to our hottest season of the year as we lead up to the end of the year. I hope most of you managed to take a well-earned holiday and are now back refreshed to continue the great work you are doing on behalf of the company.

Since our last newsletter we have seen a number of new clients chose Interr as their security or cleaning partner.

The Breakfast Group started out 25 years ago with Villa Stefano in Holborn and has grown to be the operator of some of the most exciting brands in the London restaurant and bar market, including Bar Rumba, Jerusalem, Social London, Maya, Pop, Opium and Salvador & Amanda. More recently 68 and Boston, Over Easy, and Burlock. In September we started providing cleaning and security services for a number of these venues.



MORGANS HOTEL GROUP

We are delighted to welcome back the Morgans Hotel Group, an internationally renowned boutique hotel brand with three London locations, Mondrian, St Martins Lane and Sanderson. From October we will be providing teams to support their in-house security, bars and events.

We also added to our portfolio another of the City of London's historic Guilds, the Fishmonger's Company at Fishmongers Hall along the Thames at London Bridge. We now support the in-house security team as well as provide security consultancy and risk support. We are privileged to be associated with one of London's most historic organisations.



THE FISHMONGERS' COMPANY



On the 26th August UGG of Australia opened their very fashionable doors to a new store in Morning Lane, Hackney Walk. The destination is described as "a new Outlet District for London combining fashion retail, commercial offices and studio space for global and UK fashion brands". We are very pleased to see UGG of Australia leading the way in this new venture and we are delighted to support them with our loss prevention and security officers.



ual: university of the arts london

VICTORIA'S SECRET



In September we began working with University of the Arts London, demonstrating of the range of services Interr can provide our clients by supporting them with the licensing and training of their in-house team, across all 6 campuses. In addition, we are consulting for them on their Disaster Recovery and Business Continuity. As always, our aim is make our clients' lives easier and more efficient by ensuring that all their staff are fully trained and compliant, enabling the UAL team to continue to provide the highest standards of service to the University and their students.

Looking ahead to the end of the year we have some exciting events and new openings that I happy to share with you:

Hermes are in the final stages of their expansion plans within the iconic Selfridges store in Manchester. The new space will be on two floors giving an increased product range to new and existing clientele. We are very excited to partner with Hermes GB by supplying them with loss prevention officers for the newly expanded store which will open on the 17th November just in time for us to stock up on those stocking-fillers.

Once again we are delighted to be supporting Limited Brands with this year's Victoria's Secret Fashion Show. The annual show is one of the most highly anticipated events of the holiday season and we are sure that it will be a star-studded affair.

We are in discussions with Philip Plein to support them with their first UK store, opening shortly on New Bond Street. We have also been supporting MCM with their new store opening on Conduit Street.

We have continued the expansion of our Senior Support Officer (SSO) and Elite Response Officer (ERO) program to support our clients and the security officers working

for Interr. The EROs and SSOs are selected from a pool of our most experienced and senior security personnel. Their primary function is to provide the highest levels of emergency cover to ensure continuity of service at all our client sites. In addition, they support all of our officers through training and mentoring as well as being an extension of our operational management capability. They also support our control team as well as undertaking other compliance and administrative duties. The program has been very well received by all stakeholders, especially by these officers themselves, who are able to develop their security management careers in a controlled and meaningful support position. It is not surprising that we have therefore added to the numbers of EROs and SSOs on the team. We welcome Joseph, Jaouad, Amanda and Ibrahim to our management team.

As ever we have been busy this quarter raising money and awareness for our chosen charities and other seasonal good causes. It is great to see the Interr team supporting Women's Solace by giving up a small part of their monthly pay every month. This quarter we contributed to McMillan Cancer Support when we took part in the McMillan Coffee Morning selling the most amazing cakes and raising £170 in the process. See pages 6 & 7 for more details.

I thank you all for your hard work and commitment for the busy time ahead. And as this is the last newsletter 2016 I wish you all a very happy holiday season and I hope you are able to find time to enjoy it with your family and friends.

Christopher Dean
CFO



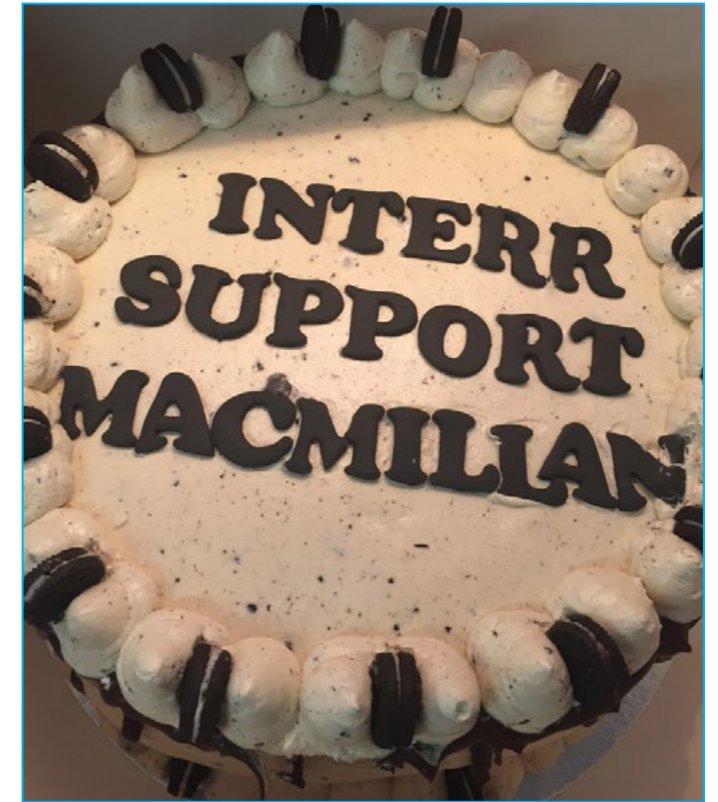
CSR UPDATE

The last few months have been a very busy time at Interr with both a growing business and a growing team, during a period of growth it's important to not lose sight of our commitment to our charity partners.

Sean Pasquale joined us in August as an operations supervisor and has quickly become a very valued member of the team. Sean also happens to have a less obvious skill that has come to light... as a very skilled baker! The office team have sampled many delicious varieties of cake over the last few weeks so when we found out that Macmillan (the UK Cancer support charity) were holding their annual event 'The World's Biggest Coffee Morning' we decided to host our own coffee morning at New Loom House to raise money for the cause.

We of course served up Sean's cakes for this event and took turns staffing the table set up in the lobby of our building. So you see it's not always the obvious talents of an individual that can contribute to the Interr charity work.

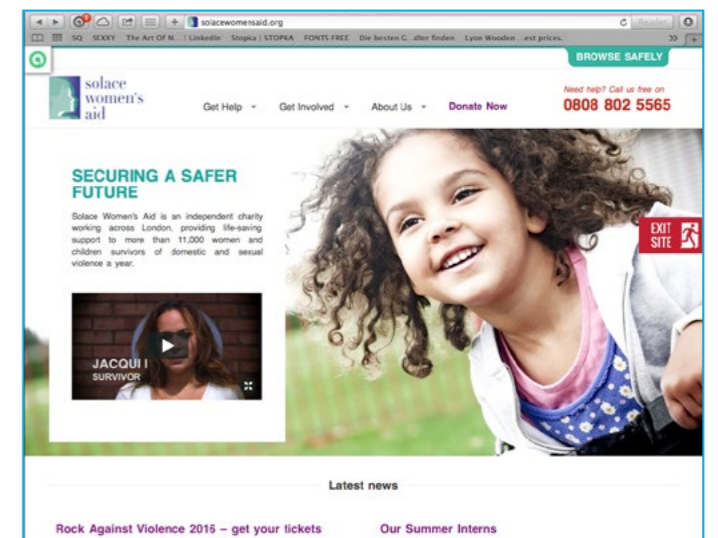
For more information about this event please go to: www.coffee.macmillan.org.uk



In addition to this we continue to contribute our significant monthly donation of Love2Shop vouchers to Solace Women's Aid. These vouchers enable the residents to purchase fresh food from a supermarket to combine with the cans and packets available from food banks and ensure the women and children have a healthy and balanced diet before the benefit system is in place to allow them to purchase this fresh produce for themselves. These vouchers also go towards the purchase of baby nappies and bathroom essentials for when the women first arrive in refuge accommodation, items which funding is not available for that are too easily forgotten

If anyone would like to join our management and office team with a monthly salary deduction towards this donation please contact our HR team on hr@interr.com

Roderick Arnold
Global Managing Director





GETTING TO KNOW YOU

Lucia Hermida

Lucia works in the head office as HR Administrator and has now been with Interr for over a year. Lucia is originally from Galicia, Spain and absolutely loves the country.

“I love my homeland and always show off about how beautiful it is, so my friends say I should be named ambassador of Galicia and get paid for it!”

Whilst completing her degree in Sociology she grew a passion for HR as in her course she learnt about Human Resources. After developing an interest in the subject during her studies, in 2010 Lucia began her first position in HR. After completing her degree in 2011 she wanted to learn English and therefore decided to move to London. 5 years on and Lucia loves London and still loves HR.

“I like HR as I like working with people, the gratification you feel from helping people to solve problems, get to welcome our new employees every week and learning something new every day!”

As an organised and motivated individual, Lucia is an integral part of the HR team as our Administrator. Lucia is responsible for a number of administrative areas in HR, such as processing new starters, being a key liaison between HR, staff and Operations regarding vetting and right to work checks, managing our SIA licence regulations for our staff and service partners, completing references and issuing ID cards.

Lucia says “I love working with people from so many countries and the feeling of being part of Interr family”.

In her spare time, apart from visiting her homeland, Lucia likes to visit new places, meet friends, spends time reading and keeping fit with her regular gym attendance.



Emily Napper

Emily works in the head office as an Office Administrator and provides elite support for our reception & concierge division.

Emily will enjoy her first Interr birthday in October congratulations Emily, what a year it has been. The only way to describe Emily’s role within the Interr family is that of a lady wearing many hats, all of which suit her so well.

No two days are the same in her working life as she can either be supporting the Front of House teams, HR, Operations or Finance. This is a very important position for us at Interr and every department echoes “we miss Emily” when she is off.

Emily has noted her five years’ experience within the Retail sector as one of the contributing factors in her adaptability. Her creative skills were stretched as Head of Merchandising in a well known high street retailer, a role that she found challenging and rewarding in equal measures. Prior to her retail career Emily studied and is a qualified beauty therapist specialising in full Body Massage, Aromy and Physiology, wow!

“I’m looking forward to the next year with the Interr family and excited to see what direction it takes me.”



Mustapha Musa

Mustapha joined Interr as a security officer at New York University London. Mustapha didn’t miss a single day of work, often carrying out extended duties such as training and completing inductions of new officers to the clients two sites.

In June 2016 Mustapha was promoted to Operations Supervisor, working within our head office control room, in close communication with our Client Management team.

“It’s great to work with people that care about their company and delivering a good service. Everyone has been very supportive and I love the team spirit which am happy to be part of.”

Reliability is probably one of the best words to describe Mustapha, as throughout his employment with Interr, he has always been willing to step up and go the extra mile, as well as assisting his fellow team members when help is needed.

Outside of the office, Mustapha enjoys spending quality time with his family, as well as watching and playing football. He also attends the gym and swims, and likes to relax with a good movie.





EMPLOYEE OF THE MONTH/QUARTER

JULY 2016

Congratulations Milton Diego Marcillo Caiza

Milton has been working with the Interr cleaning division since 2012 and is currently the Cleaning Supervisor at the Sports Direct flagship store on Oxford St.

Milton's work has always been consistent and organised, since moving into the role of Cleaning Supervisor he has demonstrated a good rapport with both his colleagues and our client.

Milton possesses a genuine care for his work which results in a job well done. Due to Milton's hard work he is helping the company ensure our client (Sports Direct) remain delighted with the service provided to them.

Milton, we are proud to have you as part of the Interr team.

AUGUST 2016

Congratulations Hayford Awuah

Hayford moves within brands seamlessly which is not an easy feat for any Security Officer.

Our customers find him both engaging and helpful, the head office receives nothing but positive feedback about the level of service he provides.

We would like to say thank you to Hayford for the support given to the client management and the operations team as you always say yes when asked to complete a shift at short notice.

EMPLOYEE OF THE QUARTER

Congratulations Luis Cahuate Padilla

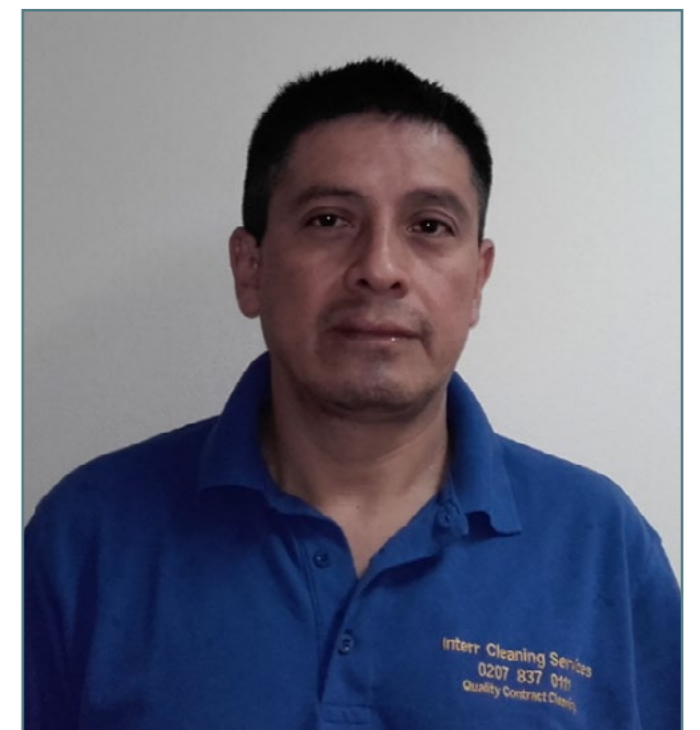
Luis has been selected for employee of the quarter due to his effort, responsibility and initiative in his role.

He joined the company in February 2012 in Abacus (Forge) and since then he has been doing an amazing job.

Luis also cleans at Ball Brothers Mark Lane a Forge, however his move between different sites and responsibilities never affects his quality and level of service.

Luis as an integral part of our cleaning team and it's admirable to see the effort he puts into carrying out his daily tasks. In the cleaning team, everyone knows that Luis can always be relied on to deliver a grade "A" service, and it is a joy to have him as a part of our growing division.

Thank you for your hard work Luis, keep it up.



SEPTEMBER 2016

Congratulations Luis Cahuate Padilla

One of Luis' main responsibilities is as the site cleaning supervisor at Troxy

As well as managing the site cleaning team he will support operations with organising cleaning staff and being a liaison with site management.

Luis also cleans at Balls Brothers Mark Lane and Forge, however his move between different sites and varied responsibilities does not affect his quality and level of work.

In the two years that Luis has been with Interr we have received consistently good feedback from our clients. Luis is a model employee, very flexible and always working to the best of his ability.

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