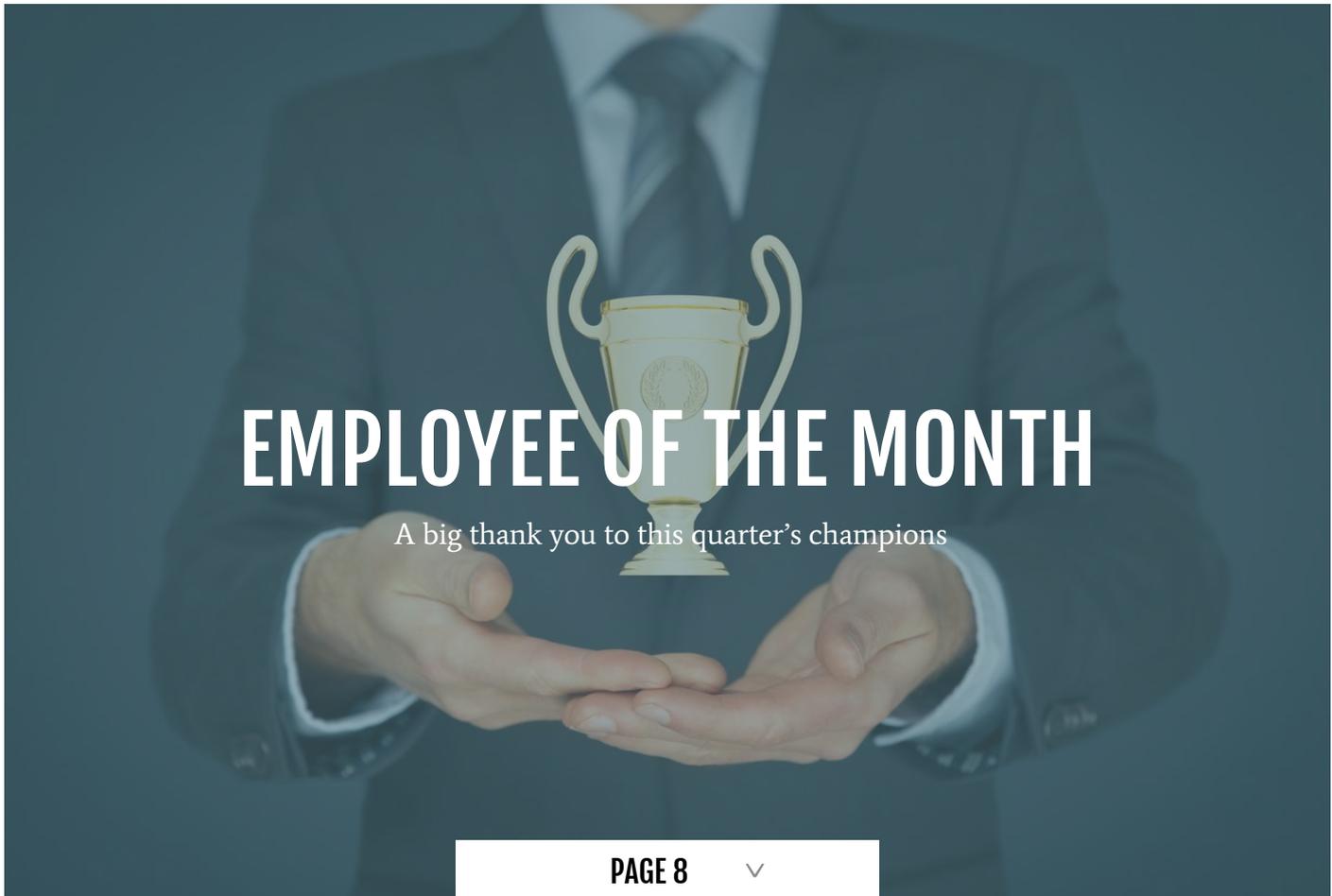


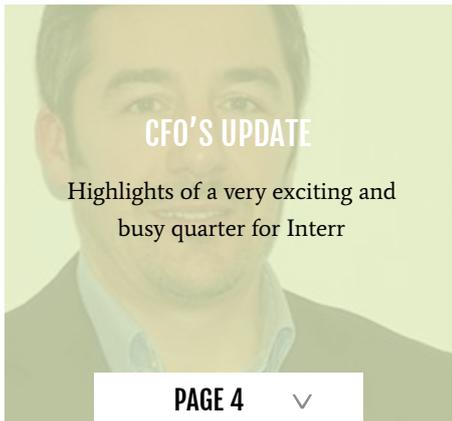
# INTERRCONNECT



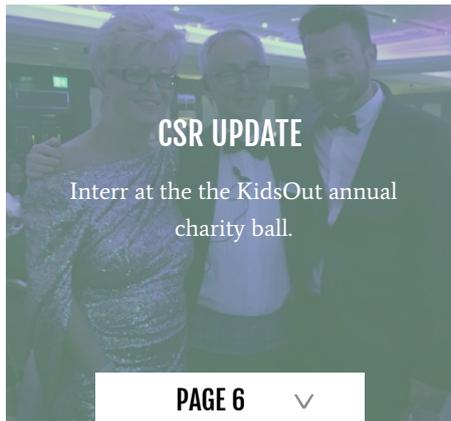
## EMPLOYEE OF THE MONTH

A big thank you to this quarter's champions

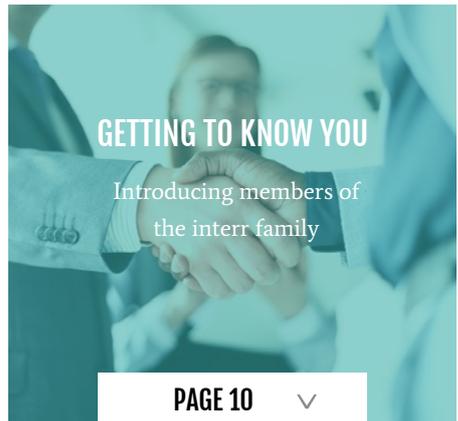
PAGE 8 



PAGE 4 

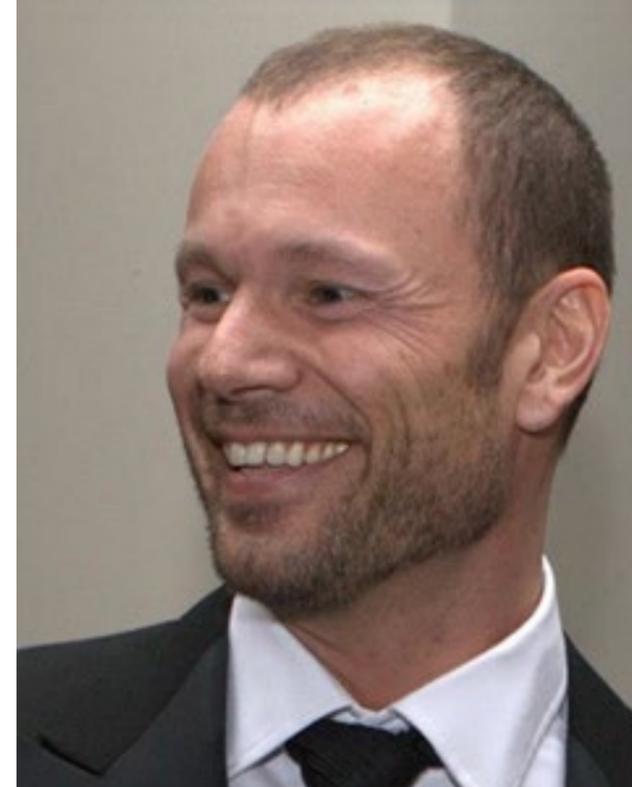


PAGE 6 



PAGE 10 

Interr develop and supply outstanding and innovative solutions to our customers through dedication and a companywide commitment to excellence.



## WELCOME

Welcome to the August edition of our Newsletter!  
Hope you are all enjoying “Summer” in London!

This is one of our really busy periods. Summer sales combined with everyone needing a holiday makes for a busy Operations Control Centre!

Talking of the Operations Control Centre! We are now finally fully staffed and Leslie Pereira is on board to help drive the team. Lots of positive changes going on in that department and everyone is rallying around to make the department the best it can be.

Check out “getting to know” about Andrew Clayton, our very own James Bond and please also read, “introducing Jordan Irvine” another action man added to the team!

Then a big night out and this time for charity! Our dashing Global MD Roderick Arnold was invited as a result of all the work he and Interr does for the Kids out Charity.

Four weeks to go and we will start three months of a big recruitment push. Year on year we are improving this area of our business, but finding good staff is not an easy task. Please see your Interr bulletin or call HR to learn about the reward scheme for introducing friends or colleagues to Interr!

On that note I wish you all a lovely end to the summer and hoping for sun in the UK!

[Joachim Ritter](#)  
Chairman



# CHRIS DEAN

Welcome to the Summer 2017 edition of Interrconnect. This time of year seems to always be one of the busiest periods of the year, for Interr especially.

Be it summer holidays, summer sales, new business, new team members, or making tough decisions like weather (pun intended) I need a coat, jacket, or just a shirt today, all make this an exciting time for the company.

The following are a few highlights of the last 3 months new business and some important information about yours and our pension commitments for 2018.



## New Business

### Purple Dragon Putney

Purple Dragon are centres where families can escape the pressures of city life and relax in a stress free environment. They are a play and discovery centre for children and provide an environment for adults to meet and hang out. Interr have been cleaning at the first Purple Dragon in Chelsea since October 2011, and have recently been awarded the cleaning contract for the second centre that just opened in Putney.

### Sweet & Chilli

Sweet & Chilli is a specialist drinks agency offering a unique range of tailored services to the events, drinks and hospitality industry. The organization also have bars in Los Angeles, Alexandria in Australia, and in London. In June Interr were awarded the cleaning contract for the London bar.

### Tank & Paddle

Tank & Paddle are “all about sharing the love of craft beer”. Part of the Novus Leisure group, this new venue is an addition to those that Interr already provide contract cleaning services to. Interr are pleased to continue working in partnership with Novus Leisure, now in to our 10th year, and continue to support their growing brand with excellence in cleaning standards.

### River Island

Following a successful year providing retail guarding to River Island stores nationally, Interr started to pick up ad hoc overnight maintenance works in early 2017. Due to our successful delivery of these services Interr have been awarded all current and future overnight security guarding requirements for River Island. These special projects undertaken by River Island, such as Wi-Fi upgrades or window display makeovers, typically occur every 2 or 3 months, and can see Interr providing an officer to up to 120 River Island stores during a 2 or 3 week period.

### Morgan’s Hotel Group – The Mondrian

Interr have recently been awarded the security contract for The Mondrian Hotel at Sea Containers House, on the South Bank in London. The hotel is part of the Morgans Hotel Group where Interr already support two other central London hotels in the group, St Martins Lane and Sanderson. At these locations Interr provide both hotel and bar security.

### Close Protection

Our Close Protection Team has also been busy this summer looking after a number of high profile clients including Heidi Klum and Michael Kors.



### Pensions

Automatic enrolment is nearly five years old. And while it’s been pretty successful so far, it’s widely accepted that many people still need to save more to support themselves during their retirement.

With that in mind, by law in April 2018 the total minimum contributions that Interr (as your employer) and you have to pay into your automatic enrolment workplace pension scheme will increase from the current 2% (1% from Interr and 1% from you the employee) to a minimum of 5% (2% from Interr and 3% from you the employee). From April 2019, they’ll rise again – to a total minimum of 8% (3% from Interr and 5% from you the employee).

We suggest that you start planning for these increases really soon. The good news is, we’re here to help you understand it and there will be further information on this sent to you in the coming months, both from Interr and from the People’s Pension (your pension provider).

Please don’t hesitate to contact the payroll department if you have any questions.

**Christopher Dean**  
Chief Financial Officer

# CSR UPDATE



Last month our Global Managing Director was invited to attend the KidsOut annual charity ball. A glamorous event with dinner and entertainment but more importantly fund raising activities and auctions all to raise money for the charity

A huge sum of well over £100,000 was raised and Interr made sure we donated to make this happen. The pictures on the next page show our GMD Roderick Arnold with Helen Pitcher OBE the chairman of Kidsout and Gordon Moulds the CEO.

Also last month we donated a large number of musical percussion instruments to the Solace Women's Refuge. One of the team highlighted during Roderick's monthly visit to deliver clothes and vouchers for the residents that the children really benefit from music therapy. In the sessions they open up more and express their emotions more freely, so we have now donated all the instruments needed to make this happen along with more playroom equipment and art supplies.

These direct donations make sure the children in refuge care have the equipment needed to make their time living there both therapeutic and fun.

Kind regards

**Roderick Arnold**  
Global Managing Director



# EMPLOYEE OF THE MONTH/QUARTER



## APRIL 2017

### Pedro Eliano Vargas Aguilera

Pedro is the cleaning supervisor for China Tang at Dorchester and he always goes beyond the call of duty as he always tries to enhance the standards of the cleaning industry.

He is very dedicated to his job as well as a good communicator and whenever any difficult or challenging situations arise he always tries to find an effective solution.

Thank you for your continued efforts Pedro.

## JUNE 2017

### Robert Chittenden

Robert is the supervisor for Victoria Secret Bond Street and since he was appointed for the position he has made a big change to the team in that store and has run the security to a very high standard.

The Loss Prevention Team from Victoria Secret are very pleased with Robert's performance so far.

Well done Robert, keep up the good work.



## EMPLOYEE OF THE QUARTER AND EMPLOYEE OF THE MONTH OF MAY

### David Smith

David has been working with Interr since 2014 as a Security Officer in our retail sector. David has been nominated for employee of the month in May 2017 due to the exceptional feedback he has received from the Uniqlo store in Wimbledon.

David has been recognised by the store for going above and beyond in all aspects of his role, from his detection of crime, time and attendance, issue resolution and customer care. The store's management have commented that "David is doing a fantastic job".

He is very helpful for investigating and taking action with external theft as well as prevention of fraud". We are delighted to award David with "Employee of the Quarter".

Very well done David!



# GETTING TO KNOW YOU

## Andrew Clayton Client Manager

Andy joined the Interr family in December 2016 as Client Manager, with a background in the Royal Artillery Division, and extensive knowledge and experience in Leisure, Close Protection & Event Security. He very quickly put these skills to use when we received a brief for a large CP operation within the first week of starting at Interr which Andy was given the responsibility to manage.

His first assignment with us ran for a few months, until the project was concluded to the complete satisfaction of our client and without any incidents. Andy was seen to do this all with a large smile on his face and a very positive demeanour all the way through, a characteristic which we see throughout his everyday work.

Outside of work Andy enjoys going to gym as well as doing martial arts. He likes nothing more than spending time with his two boys aged 17 and 18, one of them clearly takes after his dad as he is aiming to be a personal trainer and the other has an ambition to become a pastry chef.



## Jordan Irving Regional Supervisor

Jordan joined the Interr family in February 17 as a security officer in Flannels Manchester. Jordan quickly gain the trust of the management team within the store resulting in exceptional feedback to his line manager. His hard work was quickly recognised and he was approached to consider a role as Regional Supervisor. He was recently promoted into this role, further increasing our management presence in part of the UK.

Prior to joining the Interr team Jordon served 5 years within the British army, 7th parachute regiment Royal Horse Artillery. The British Army was his chosen career after graduating high school at the tender age of 16, his first year was spent training and developing life skills. The 7th Parachute Regiment Royal Horse Artillery are an airborne unit and are always on high readiness to be deployed anywhere in the world within a matter of days dependant on the assignment. During his service he was deployed to a number of local operations, including the 2012 Olympics in London, an experience he describes as being 'Once in a lifetime'. His role in the Olympics was to support and work along side the police to train the hard working volunteers on how to keep the event safe.

Jordan left the forces in April 2016 and trained to become a Close Protection Officer. Once fully trained and licensed, he then worked for Chelmsford City Council to protect a private medical company's paramedics and crew in a city centre.

His spare time is very much spent with his family and setting personal challenges for himself. He is married and has a four year old daughter, Jordan says 'Nothing is better than spending quality time with my little girl'. Outside of his family his other passion is going to the gym to improve his physical fitness. Jordon describes himself as competitive and has recently completed scaling the three Yorkshire peaks in aid of charity. He is driven, competitive and kind hearted perfect for the Interr family.



**Interr**  
**THE LOOM**  
**14 GOWER'S WALK**  
**LONDON E1 8PY**  
**T: +44 (0)20 7837 2012**  
**F: +44 (0)20 7837 1221**  
**E: [info@interr.com](mailto:info@interr.com)**  
**W: [interr.com](http://interr.com)**