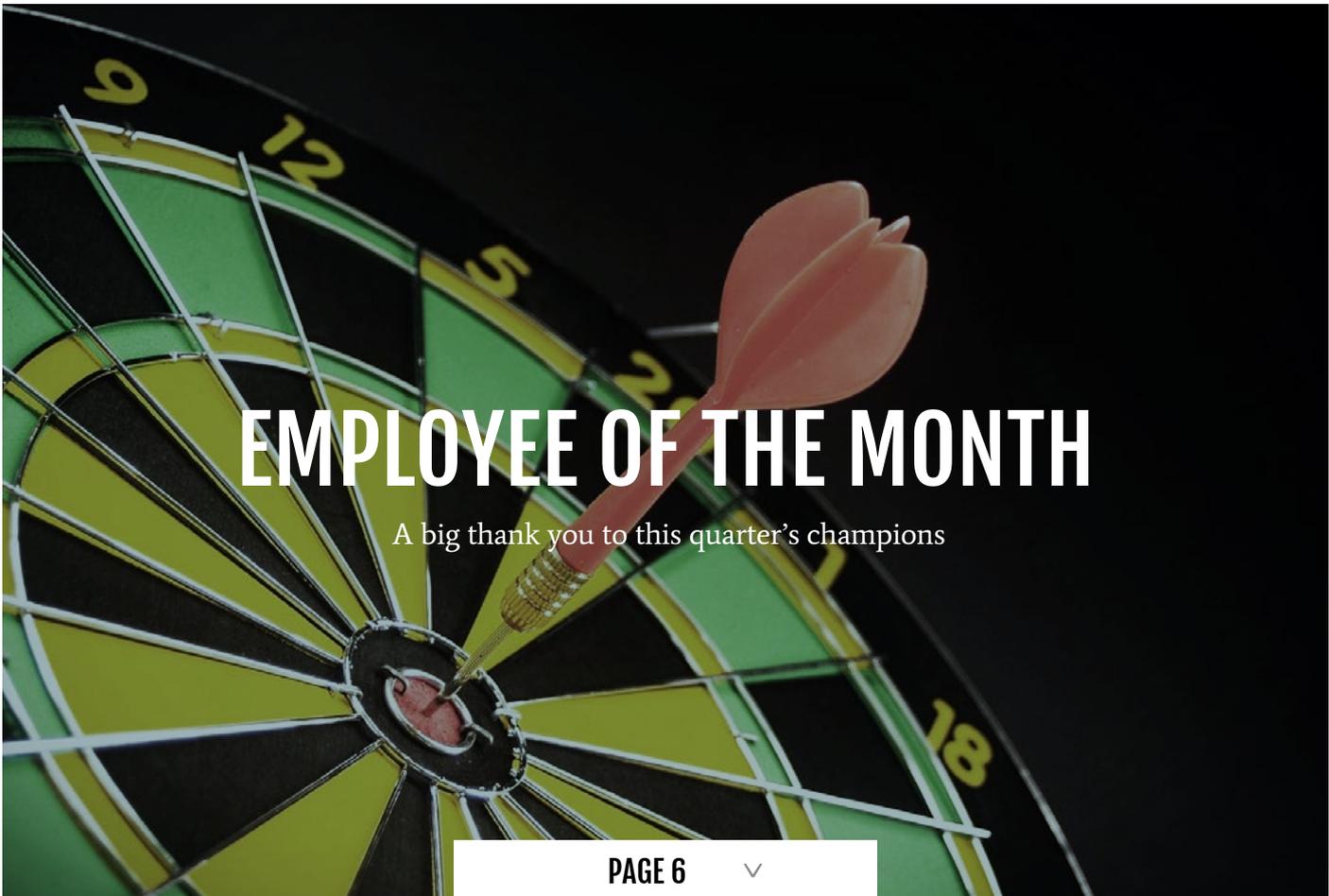


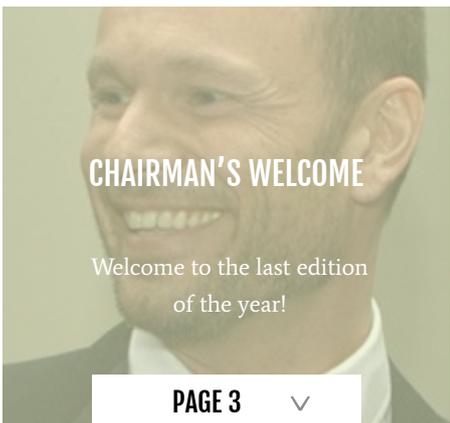
INTERRCONNECT



EMPLOYEE OF THE MONTH

A big thank you to this quarter's champions

PAGE 6 ▾



CHAIRMAN'S WELCOME

Welcome to the last edition of the year!

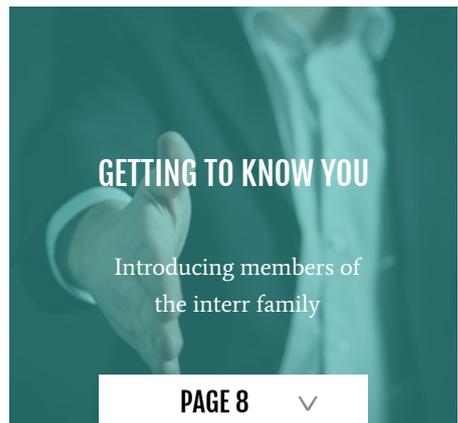
PAGE 3 ▾



CSR UPDATE

Kidtropolis event at London Excel

PAGE 4 ▾



GETTING TO KNOW YOU

Introducing members of the interr family

PAGE 8 ▾

Interr develop and supply outstanding and innovative solutions to our customers through dedication and a companywide commitment to excellence.



WELCOME

Welcome to the last edition of the year!

As a parent heading into this part of the year, the pressure is on! My six year old son handed me his Xmas list in the form of a toy catalogue with virtually every item ticked!! For us at Interr the race is very much on. We want to make sure that all our staff are geared up to go the extra mile (cover the extra shift) in this very busy period.

We are doubling up on recruitment, and please, now is the time to take advantage of our “refer a friend” scheme to get yourself a bonus before Xmas.

This year we are stronger than ever in our control room. Led by Leslie Pereira, he really has managed to build a really positive “can do” environment and as I write this, they are booking in shifts for December to get ahead of the curve.

Read up on Teresa Orzechowska, Robert Chittenden and Robert Little, our employees of the month and quarter respectively. They are all prime examples of why we are successful.

Please also “get to know” Lyndall and Vincent!

Lyndall is such a wonderful, hardworking and kind person. And further strengthening the Cleaning division we are really happy to have Vincent Sherell on-board. His experience in the industry is vast and he has already brought numerous improvements to the department.

I am so very happy they have become part of the Interr family

Wishing you all a great run up to the holiday season.

See you all soon!

Joachim Ritter
Chairman



CSR UPDATE

Personally I don't think that achievements, however large or small should go without recognition.

This is one of the many reasons we have our 'employee of the month' and 'employee of the quarter' awards. We also ensure we visit our employees as often as possible while you are at work to make sure we give you all the recognition you deserve for doing a great job for Interr.

We have all experienced working on the front line and know that it can be a very challenging place and seeing as it is our employees that are the real face of our business it's our priority to make you all feel valued and a part of 'team Interr'. Our open door policy really does mean that everyone can speak with anyone and we love feedback so don't hold back on coming forward!

We marked the 8 year anniversary of one of our own company achievements on October 29th. That is the date we became an international business. We first started working in Milan with A&F and little did we know that all these years later we would be providing our customers with a truly international service across the globe. Recently we have started covering multiple stores in mainland China for one of our customers and are providing in Hong Kong and Japan too. All very exciting.

Closer to home it seems only yesterday that we were celebrating Eid with some of our staff. Now Halloween has already passed and the high streets are covered with



Christmas decorations! As you're all no doubt aware this is the busiest time of year for our company as every customer has additional security requirements to cover the increase in customer flow through their businesses. Add to this that we now all seem to go crazy for 'Black Friday' the American tradition to heavily discount goods for one day on November 24th and January sales starting in December it makes a very busy time all around. So prepare yourselves everyone.....

I want to finish with letting you all know that we are still working hard behind the scenes supporting our charity partners (though I understand the photos above don't make it look like we were working particularly hard!!). KidsOut

were taking part in the Kidtropolis event at London Excel at the end of October and had a pirate ship on their stand where I was volunteering with Teresa, our International Client Director, Bradley our client manager and Lucia from our HR department. If anyone would like to volunteer at future events please do let us know. It is a fun way to really make a difference.

Roderick Arnold
Global Managing Director

EMPLOYEES OF THE MONTH/QUARTER



EMPLOYEES OF THE MONTH:

ROBERT CHITTENDEN

Robert is the supervisor for Victoria's Secret, Bond Street and since he was appointed for the position he has made a big change to the team in that store and has run things to a very high standard.

The Loss Prevention Team from Victoria's Secret are very pleased with Robert's performance so far.

Well done Robert, keep up the good work!

TERESA ORZECOWSKA

Teresa joined Interr in May 2017 and has been working as a Cleaner at the Wagamama Hammersmith restaurant for a while now.

She has great attention to detail and is always dedicated toward her work by ensuring the site is cleaned to the highest of standards at all times. The site management recently stated she is "brilliant" and they are very happy with her work.

Well done Teresa. Keep up the good work.



EMPLOYEE OF THE QUARTER

ROBERT LITTLE

Robert has been selected for Employee of the Quarter due to his passion, responsibility and initiative in his job with an exceptional level of customer service that has helped the store with a dramatic reduction in stock loss since his start at Victoria's Secret Stratford.

The latest commendations about Robert also showed how he acted to help a staff associate who was not looking well and he managed to catch her before she could have fallen. This demonstrates Interr's mantra of going the extra mile and a great example of being pro-active within his role.

We are very pleased to have Robert as part of our security team as he continuously builds the positive reputation of Interr.

Thank you Robert, for your hard work and commitment. Well done and keep it up!



GETTING TO KNOW YOU

Lyndall Nagel Cleaning Supervisor

Lyndall started as a Cleaning Supervisor in July 2017 with plenty of customer and employee relations experience working as a Personal Assistant most of her professional life. She has always enjoyed organising and working with people and therefore when asked why she decided to join the Interr Family, she said this was because this is the company that you can progress in. She also wanted to ensure she still works with a people related job and this job gives her that chance.

“I always look forward to walking through the office doors as I know I am going to be greeted by a group of friendly and professional work colleagues.”

“My Line Manager, Vincent Sherrell is always ready to give good advice and like myself is not afraid to roll up his sleeves and clean if required. I love working for Interr as we are a supportive team and the company gives you an opportunity to achieve and take on extra duties”

Another part of the job we know Lyndall enjoys is meeting our clients as well as training our cleaning staff on the expectations and requirements, and she could not be prouder when following her training sessions she receives positive feedback from clients. Lyndall’s day does not finish there; she also spends a lot of time in the office assisting with the administrative aspects of the Cleaning Division.

And what about Lyndall’s free time? Lyndall loves spending time with her mum Rita and her 18 year old twins, Alex and Megan. Lyndall is proud to say that Megan is currently studying to be a Vet and Alex is studying towards working in the media sector. And what do they all love doing together? They love spending time with Lyndall’s brother Paul’s two beautiful Siberian huskies called Missy and Coco, who on occasions can certainly entertain the whole family with their mischievousness.

Vincent Sherrell Client Manager

Vincent joined the Interr Family in June 2017 in the position of a Client Manager responsible for overseeing various cleaning contracts, but mainly responsible for the day to day running of 40+ Wagamama sites in London.

Vincent has a lot of experience in the industry where due to his commitment and passion he has progressed to high level positions such as Facilities Manager overseeing the Front of the House and security teams. He has also worked for various big companies, such as the second biggest news company in the UK, overseeing the day to day operations of various sites across Europe, such as Paris, Frankfurt and New York, where he even spent some time living.

When asked why this profession, he said he likes looking at various ways to innovate the cleaning industry as he remembers the time when he started in 1976, there was not even a floor machine available and these days the cleaning industry is completely different and he enjoys being a part of it.

He also really enjoys is working with different types of people, the diversity and culture he gets to know by meeting them as well as training them and seeing how they develop in their job roles.

Even though his job is very busy and pro-active, Vincent said he reached the stage in his life when he wanted to enhance his knowledge and therefore started studies for a Business Degree that is due to finish in two years’ time.

And what does Vincent like to do in his spare time? He spends a lot of time with his 7 grandchildren who as he likes “winding up” in the loving grandfatherly way. When he is not busy with them, Vincent and his wife Susan love going to the theatre as well as seeing various bands, such as Depeche Mode or Nick Mulvey.

And when asked what his favourite motto is, he said: “We never laugh at each other, we only laugh with each other.”



Interr
THE LOOM
14 GOWER'S WALK
LONDON E1 8PY
T: +44 (0)20 7837 2012
F: +44 (0)20 7837 1221
E: info@interr.com
W: interr.com