

## Customer Survey Questionnaire

Time & date:	Client & branch location:	Customer name & position:	Survey by:

### Scoring System

1 --- 2 --- 3 --- 4 --- 5  
 Poor -----Excellent

1. How much value does your security officer have on site?	
2. How would you rate the attendance and time keeping of your security officer?	
3. Please rate the security officer's uniform, attire and the display of their SIA licence.	
4. Please rate the security officer's overall performance on site.	
5. Please rate the communication with the Control Room?	
6. How would you rate management interaction and communication with your Client Manager?	
7. How responsive have management Interr been to your questions or concerns?	
8. How likely is it that you would recommend Interr?	
9. How do you think your customers would rate Interr security personnel?	
10. How would you rate Interr's overall service?	
Total:	

Please use this space for any additional comments:

Score: \_\_\_\_\_ from 50

Auditor Signature: \_\_\_\_\_